





An SIS Group Enterprise

# **Technology Backed**

## **Total Facility Management Services**







## **About** ServiceMASTER® India

ServiceMASTER® India a global expert in Smart Facility Management Services was established in the year 2008 through an international master license agreement between ServiceMASTER® the USA and SIS Group Enterprises. Driven by the philosophy of continuous evolution, we believe in challenging and transforming traditional practices. At the same time, we endeavour to bring value to all the stakeholders through a value-based methodology powered by professional, efficient and technology-driven operations. Our exclusive Center of Excellence framework enables us to continually engineer best practices in the Facility Management domain.



### **Our Core Values**









**Profitably** 

### **Our Accreditations**







ISO 9001: 2015

ISO 41001: 2018

ISO 45001 : 2018

cert ISO 14001 : 2015



SA 8000:2014

Great Place То  $\mathbf{Work}_{*}$ Certified

**Best Indian Company** To Work (Year 2022)

**OUR PROMISE** 



Cost **Optimization** 



Technology & **Automation** 



Compliance **Assurance** 

## Our **TFM** Programs



#### **IOT based Technical Services**

It brings 360-degree visibility of your Technical Operations by digitalising all the O&M activities with real time performance and energy insights.



#### **Indoor Air Quality**

HVAC UV Solutions to improve Indoor Air Quality in the centralised cooling system with few more key benefits including cost saving & improved ROI for all kinds of centralised colling units such as Offices, Retail Malls, Hospitals etc.



### **Smart Surface Disinfect Program - H.K 2.0**

A change of Product, Method and Process to re-align Man, Material & Machine to eliminate cross-contamination and prevent infection replacing the Traditional housekeeping practices.



### **Next Generation Disinfection System**

US patent surface disinfection antimicrobial technology with scientific evidence to decontaminate surface for next 90 days with just one single application of treatment. Thus, eliminating the need of frequent disinfection services.



### **Intelligent Quality Management System**

QR coded based technology through an android based mobile application for our static supervisors to capture real time inspection checklist, patient and nurse feedback with Hygiene Index rating.



### **Airborne Infection Prevention System**

Upper room UV germicidal Irradiation – A US patent and an imported GUV/UVC unit to deactivate upper air micro-organisms. Recommended for small size, high footfall low ventilation contained area such as washrooms, cafeteria, reception etc.



### **Facility Management Operations With Intelligence**

QR coded and Geo Tagged smart quality Mangement system to improve the Service Standards with Hygiene Index Rating through internal audit program.



#### **Customer Experience Program**

A smart realtime and transparent customer feedback system to identify the gap between service expectations & service delivery.



### **Uberizing Hospital Operation**

Specially designed for hospitals, An IOT based manpower reduction and service enhancement technology on a mobile app with the defined timelines whist managing central transport system within the hospital.

## Our Solution Offerings

### • Technical Services



Operation & Maintenance Services



AMC Management



Repair & Maintenance Services



Engineering & Energy Audit

### • Environmental Services



Hygiene & Cleaning Services



Smart surface
Disinfection Program



Pest Management Services

### • Business Support Services



Food Court & Cafeteria Management



Reprographic & Mail Room Services



Horticulture Services



Production Support Services



Payroll Management Services

### **| Our Benefits**



**Smart Surface Disinfect Program** 



**Smart IOT based Technical Services** 



### Improve:

- Hygiene
- Infection Prevention
- Aesthetics



### Maximise:

- Efficiency
- Productivity



#### Reduce:

- Water Consumption
- Chemicals Usage
- Carbon Emissions



### **Optimise:**

- Cost
- Resource



### Improve:

- Work Efficiency
- SLA Compliance



### Maximise:

- Asset Life Cycle
- Resource Optimisation



### **Digitise & Automate:**

- Work Order
- PPM & AMC Tracker
- Fault Detection



### **Real Time:**

- Assets Performance
- Energy Trends











































PARK SQUARE













